



For
Small
Business



Cisco SPA 500 Series IP Phones Easy-to-Use Phones for Any Cisco Hosted Small Business Communications Solution

Cisco Hosted Small Business Communications

The Cisco® Hosted Small Business (HSB) Communications solution is for small businesses looking for a low-cost telephony solution that is reliable, highly secure, and easy-to-use and offers both voice and data communications.

Hosted by your service provider, Cisco HSB Communications allows you to easily connect employees, and instantly increase productivity by simply plugging an IP phone into any network at any location.

The HSB Communications solution is proven and tested with products that are designed to work with your service provider's network, so you can use them with confidence. Small businesses can trust the technology from the worldwide leader in networking and communications.

Solution Benefits

HSB Communications delivers the following business-class telephony benefits:

- Investment protection, with the ability to move from hosted IP telephony to premises-based unified communications when you're ready
- A large portfolio of affordably-priced phones
- Automated attendant
- 4-digit dialing
- Impromptu conferencing
- Conference bridge
- Call transfer, hold, and park
- Do not disturb
- Voicemail

What Is an IP Phone?

An IP phone has the look and feel of a regular phone with the added benefit that it plugs into the same network connection as your computer. This capability reduces cabling costs if you are adding a new office, changing locations, or simply reconfiguring your business workspace.

IP phones enable you to use your computer to control your phone. You can click on a contact in Microsoft Outlook to dial a number, or sync your phone system with your customer relationship management (CRM) software to track calls and quickly access customer information.

IP phones have all the reliability of a regular phone system, but deliver benefits that, historically, only large businesses could afford.









For More Information

To learn more about the Cisco SPA 500 Series IP Phones, visit <http://www.cisco.com/go/500phones>

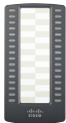


The Cisco SPA 500 Series IP Phones are a portfolio of affordable, reliable, stylish, easy-to-use phones for any HSB Communications solution.

Cisco SPA 500 Series IP Phones

	SPA501G	SPA502G	SPA504G	SPA508G	SPA509G	SPA525G
Product						
Intended User	Areas that need fixed key configurations (i.e. lobby, break rooms)	Employees who require a lot from their phones, but don't need all the buttons		Managers & administrators who need extra keys for speed dials, shared lines, & monitor lines		Executives & hard-to-wire work spaces
Number of Lines	8	1	4	8	12	5
Display	Paper Label	Monochrome	Monochrome	Monochrome	Monochrome & Paper	Color
Function Keys	Fixed	Dynamic	Dynamic	Dynamic Soft	Dynamic Soft	Dynamic Soft
4-Way Navigation Key	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Support for 802.11b/g for Wireless	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Bluetooth Headset Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Screen Saver	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Digital Picture Frame & MP3 Music via USB	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Support for Video Surveillance/Monitoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Speakerphone, Headset, Message waiting indicator, Mute button	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
HD Voice	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Power over Ethernet (PoE)	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Integrated Ethernet Switch Port to PC	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Auxiliary port for expansion module	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
PC Port	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Supports SIP and SPCP	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Wired Headset support	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Durable Construction and Quality	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
List Price	\$135	\$164	\$189	\$225	\$240	\$430

● Included ○ Not supported

Accessory						
Expansion Module SPA 500S	Intended User	Support	Number of Lines	Display	Function Keys	List Price
	Administrators who need to quickly see status of people and transfer in-coming calls	Each Cisco SPA 500 IP Phone can support up to 2 expansion modules	32	Paper label	Fixed	\$95